D 130884 (Pages : 2) Name.....................................

Reg. No...............................

FIFTH SEMESTER B.VOC. DEGREE EXAMINATION, NOVEMBER 2025

Tourism and Hospitality Management

SDC5TH25—HUMAN RESOURCE MANAGEMENT

(2021 Admissions)

Time : Two Hours and a Half Maximum : 80 Marks

Section A

Answer any number of questions each not exceeding 50 words.
Each question carries 2 marks.
Ceiling of marks for Section A is 25.

1. Define personnel Management.

2. What is Macro Human Resource Planning ?

3. What are human resource policies ?

4. Define "Bench mark training".

5. What is hot stone rule ?

6. What is job evaluation ?

7. What is career development ?

8. What is supply forecasting ?

9. What do you mean by compensation management ?

10. Define the term "motivation".

11. What is model grievance procedure ?

12. What is Employee Retention ?

13. What is knowledge management ?

Turn over

14. What is the concept of career planning ?

15. What is promotion ?

Section B

Answer any number of questions each not exceeding 100 *words.*
Each question carries 5 marks.
Ceiling of marks for Section B is 35.

16. Explain the importance of HRM in organizations.

17. Point out the relationship between HRM and competitive advantage.

18. Explain the various types of recruitment.

19. Explore the concept of career planning.

20. Point out the various limitations of performance appraisal.

21. Write down the different factors affecting compensation and rewards.

22. What are the essentials of good grievance handling procedure ?

23. Explain the various factors influencing wage system.

Section C

Answer any **two** *questions not exceeding* 400 *words.*
Each question carries 10 marks.

24. Explain the various functions of a Human Resource Manager.

25. Discuss the need and importance of performance appraisal in an organization.

26. What are the steps involved in addressing employee grievances, and how does this process contribute to maintaining a positive work environment ?

27. Explore the benefits and uses of career development in organizations.

(2 × 10 = 20 marks)