

**D 131249****(Pages : 2)****Name.....****Reg. No.....****FIRST SEMESTER M.Com. DEGREE (REGULAR/SUPPLEMENTARY)  
EXAMINATION, NOVEMBER 2025****(CBCSS)****Master of Commerce****MCM 1C04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR****(2019 Admission onwards)****Time : Three Hours****Maximum : 30 Weightage***Answers should be written in English only.***Section A***Answer any **four** questions.**Each question carries 2 weightage.*

1. What are the features of Japanese management system ?
2. What is bureaucratic theory of management ?
3. Which are the different types of resistance to control ?
4. According to Freud theory of personality, which are the component parts of mind ?
5. What are the features of attitude ?
6. What are the characteristics of a group ?
7. Which are the different ego states, as per transaction analysis ?

**(4 × 2 = 8 weightage)****Section B***Answer any **four** questions.**Each question carries 3 weightage.*

8. Briefly explain neo-classical schools of management thought.
9. Explain principles of TQM.
10. Which are the elements of performance management ?
11. Explain the different types of work related attitudes.

**Turn over**

12. Bring out the ethical issues in organisational behaviour.
13. Which are the types of groups ?
14. Briefly explain the different types of organizational culture.

(4 × 3 = 12 weightage)

### Section C

*Answer any **two** questions.*

*Each question carries 5 weightage.*

15. Explain the different organization development interventions.
16. Explain the determinants of personality.
17. Elaborate on the different factors influencing perception.
18. Explain and evaluate scientific management approach, advocated by Taylor.

(2 × 5 = 10 weightage)