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(Pages : 2)

Name.....

Reg. No.....

**FIFTH SEMESTER INTEGRATED P.G. DEGREE (REGULAR/
SUPPLEMENTARY/IMPROVEMENT) EXAMINATION, NOVEMBER 2023
(FOR 2020 AND 2021 ADMISSIONS)**

M.Sc. Psychology

PSY5 IB 04—ORGANISATIONAL BEHAVIOUR

Time : Two Hours and a Half

Maximum : 80 Marks

Section A*Answer **all** questions in two **or** three sentences.**Each question carries 2 marks.**There shall be ceiling of 25 marks in this Section.*

1. Concept of organization.
2. Attitude.
3. Perception.
4. Motivation.
5. Basic groups.
6. Communication.
7. Work-life balancing.
8. Conflict in organisations.
9. Stereotyping.
10. Proximity.
11. GAS.
12. Job satisfaction.
13. Laissez-faire.
14. Group Cohesiveness.
15. MBO.

(Ceiling 25 marks)

Turn over

Section B

Answer all questions in a paragraph of about half a page to one page.

Each question carries 5 marks.

There shall be ceiling of 35 marks in this Section.

16. Need and Importance of organizational behaviour.
17. Scope and challenges of organisations.
18. Components of attitude.
19. Factors influencing perception.
20. Impression management.
21. Types of motivation.
22. Functions of communication.
23. Leadership styles.

(Ceiling 35 marks)

Section C

Answer any two of the following essay questions.

Each question carries 10 marks.

24. Define Motivation. Discuss the content theories of motivation.
25. Discuss the process of communication in organisation.
26. Briefly explain Transactional Analysis.
27. Give an account of work stressors, its consequences and management.

(2 × 10 = 20 marks)