

D 141244**(Pages : 2)****Name.....****Reg. No.....****FOURTH SEMESTER B.VOC. DEGREE EXAMINATION, APRIL 2026**

Tourism and Hospitality Management

SDC 4TH 17—HOUSE KEEPING MANAGEMENT

(2021 Syllabus)

Time : Two Hours

Maximum : 60 Marks

Section A (Short Answer Questions)*Answer any number of questions each not exceeding 50 words.**Each question carries 2 marks.**Ceiling of marks for Section A is 20.*

1. Who is public area supervisor ?
2. What is Grand Master Key ?
3. Define "Dirty Dozen".
4. What do you mean by On Premise Laundry ?
5. Who is Chamber Maid ?
6. What is Trundled Bed ?
7. What is floral foam ? How is it useful in Housekeeping ?
8. What is Kentucky mop ?
9. Define "Bitumastic flooring"
10. Differentiate between simply yarn and novelty yarn
11. What are the responsibilities of cloak room attendant ?
12. List out various kinds of cleaning agents.

Turn over

Section B

Answer any number of questions each not exceeding 100 words.

Each question carries 5 marks.

Ceiling of marks for Section B is 30.

13. The Housekeeping Department should co-ordinate and ensure maximum co-operation with other departments to provide high quality service. Justify the statement.
14. Briefly explain the various sub divisions in the House Keeping Department of a star hotel.
15. Elaborate the procedures of room cleaning with suitable diagrams.
16. Give a note on various laundry equipment available in a star hotel.
17. What is housekeeping control desk ? What are the major registers maintained by housekeeping control desk ?
18. How does interior designing is relevant in Housekeeping ? Discuss on various elements of design.
19. What are the methods used in hotel lighting ? Explain each with example.

Section C

*Answer any **one** question not exceeding 400 words.*

The question carries 10 marks.

20. Categorized with suitable diagram and describe in brief the types of equipment used by housekeeping staff.
21. Detail on various kinds of wall coverings along with points to be considered while selecting wall coverings.

(1 × 10 = 10 marks)