

<b>QP Code: D143769</b>	<b>Total Pages:1</b>	<b>Name:</b>
		<b>Register No.</b>
<b>FOURTH SEMESTER (CUFYUGP) DEGREE EXAMINATION, APRIL 2026</b>		
<b>MANAGEMENT STUDIES</b>		
<b>BBA4CJ206-ORGANIZATION BEHAVIOUR</b>		
<b>2024 Admission onwards</b>		
<b>Maximum Time: 2 Hours</b>		<b>Maximum Marks: 70</b>
<b>Section A</b>		
<b>All Questions can be answered. Each Question carries 3 marks (Ceiling: 24 Marks)</b>		
1	Define Communication.	
2	Explain the concept of a "Virtual Team."	
3	What is Emotional Intelligence (EI) and why is it important at work?	
4	Define Organizational Change.	
5	Why is Informal Communication sometimes called 'Grapevine Communication'?	
6	What do you mean by Perception?	
7	What is Conflict? What is meant by Conflict Resolution?	
8	Define Bounded Rationality in decision-making.	
9	What do you understand by Sustainable and Ethical Practices in organizations?	
10	Define Laissez-Faire Leadership.	
<b>Section B</b>		
<b>All Questions can be answered. Each Question carries 6 marks (Ceiling: 36 Marks)</b>		
11	Analyze the Rational Decision-Making Model versus the Intuitive Model.	
12	What are the differences between Autocratic and Democratic leadership?	
13	Discuss the importance of Constructive Feedback Techniques for performance communication.	
14	Explain Maslow's Hierarchy of Needs and how it applies to employee motivation.	
15	Why do employees resist change? Discuss the strategies to manage and reduce resistance to ensure a smooth transition	
16	Discuss the characteristics of High-Performing Teams. What strategies can a manager use for effective team building?	
17	Explain the Psychoanalytic Theory vs. Trait Theory of personality	
18	Write a note on the Significance and Scope of Organizational Behaviour.	
<b>Section C</b>		
<b>Answer any ONE. Each Question carries 10 marks (1x10=10 Marks)</b>		
19	Explain the Process of Communication in organizations. Also, discuss the various Barriers to Effective Communication.	
20	What are the current trends in Organizational Behaviour? Discuss the challenges and opportunities in the modern organizational environment.	