

<b>QP Code: D136627</b>		<b>Total Pages: 02</b>	<b>Name:</b>
			<b>Register No.</b>
<b>FIRST SEMESTER B.VOC (CUFYVP) REGULAR EXAMINATION NOVEMBER 2025</b>			
<b>TOURISM AND HOSPITALITY MANAGEMENT</b>			
<b>THS1CJ102 : Hospitality Management</b>			
<b>2025 Admission</b>			
<b>Maximum Time : 2 Hours</b>		<b>Maximum Marks : 60</b>	
<b>Section A</b>			
<b>All Question can be answered. Each Question carries 2 marks (Ceiling : 20 Marks)</b>			
1	Define the term 'Hospitality'.		
2	What is a 'Homestay'?		
3	List any two major departments of a hotel.		
4	Define 'E-Hospitality'.		
5	What is meant by a 'Suite Room'?		
6	Mention two types of meal plans in hotels.		
7	Name any two global hotel chains.		
8	Define 'Sustainability' in the hospitality sector.		
9	What is the role of the 'Front Office' department?		
10	Expand the acronym 'FHRAI'.		
11	What is a 'Commercial Hotel'?		
12	Define 'Ownership' in hotel classification.		
<b>Section B</b>			
<b>All Question can be answered. Each Question carries 6 marks (Ceiling : 30 Marks)</b>			
13	Explain the evolution of the accommodation industry.		
14	Discuss the functions of the Housekeeping department.		
15	Classify hotels based on their size and target market		

16	Analyze the role of travel agencies and tour operators in hospitality.
17	Explain the organizational structure of a medium-sized hotel.
18	Discuss the emerging technologies currently used in the hospitality sector.
<b>Section C</b>	
<b>Answer any ONE. Each Question carries 10 marks (1x10=10 Marks)</b>	
19	Evaluate the Star Classification system for hotels, detailing the criteria for location, facilities, and service levels.
20	Discuss the career opportunities available in the hospitality industry and the impact of major organizations like ITDC.